

TRY INTRA FORCE RISK-FREE AND SEE RESULTS IN 30 DAYS!

Redken is so sure that you will see results from the Intra Force Daily 3 Step System (Shampoo, Toner, Daily Treatment) in 30 days that we are offering a money back guarantee! Be sure to read the details of this guarantee in order to familiarize yourself with the conditions that apply.

If for some reason you're not satisfied with Intra Force Daily 3 Step System (Shampoo, Toner, Daily Treatment), complete the following to get a full refund.

1. RETURN SHIPPING

Send via ground shipment Canada Post, Regular Parcel™ service, postmarked within 6 weeks from date of purchase, the unused portion in its original package along with the original receipts with your purchase price and authorized salon/spa information to:

Redken Intra Force

Consumer Care Centre Reimbursement Offer

PO Box 1266, Succ Saint-Laurent,

Saint-Laurent, QC,

Canada

H4L 4X1

Please note, all mail that is not clearly identifiable, is illegible or is incomplete will be void and refused without further notice. Shipping charges will be reimbursed for Canada Post, Regular Parcel™ service only.

2. REASON FOR RETURN

We strive for 100% customer satisfaction. In a brief letter, please indicate the reason why you are returning the product, along with your full name, address, telephone number, and age.

3. ORIGINAL PURCHASE LOCATION

To ensure a full refund, you **MUST** have purchased the product from an authorized salon/spa. Redken can only guarantee the performance of our products when purchased through an **AUTHORIZED** salon/spa. If you have purchased any of our products from any of the following, we **CANNOT** guarantee that the products are within our standards and therefore will **NOT** be able to provide you with a refund.

Unauthorized Sales Outlets:

- Any Mass Retailer
- Any Mass Discount Store
- Any online retailer

SATISFACTION GUARANTEED OR YOUR MONEY BACK!

All compensation will be issued by cheque directly from Redken Canada. This guarantee is valid for Canadian residents only. Only products purchased in Canada are guaranteed. A single compensation will be made per Intra Force product, per person or civic address. It may take up to eight to ten weeks to receive compensation. In the case of abusive practice, Redken may cancel the satisfaction policy or amend it at its

discretion. You also agree to Redken's privacy policy found at www.Redken.ca. Redken collects certain personal information in order to properly issue compensation. Should you require any additional information please contact the Consumer Care Center at 1.866.9.REDKEN.

**Offer not valid where prohibited by law.*

***If you are a minor, the reimbursement will be sent to your parent or guardian.*